

Discovering What Makes Ocean Park Tick

探索海洋公園的幕後運作

Students on the Chamber's Business-Schools Partnership Programme get a privileged behind the scenes peek of Hong Kong's premier educational theme park 透過總商會的「商校交流計劃」，學生可一睹香港深受歡迎的教育主題公園的業務運作

Ocean Park rekindles many fond memories for people in Hong Kong, both young and old. “What we offers are unique guest experiences that go beyond tangible products,” said Bee Tang, Senior Learning & Development Officer for Ocean Park.

To learn more about how the park operates, 32 fifth form students from Carmel Divine Grace Foundation Secondary School visited Ocean Park as part of the Business-Schools Partnership Programme, organized by the Chamber.

Bee introduced the background and the new developments at Ocean Park, that combine entertainment and education, while inspiring lifelong learning and conservation advocacy. The four new attractions are namely, Aqua City, Old Hong Kong, Polar Adventure and Rainforest.

“In the park, we believe in “happy staff serving happy guests,” said Bee. He introduced the park's comprehensive training programme to students, and the rewards scheme to incentivize staff.

After the talk, students visited the Veterinary Centre, Environmental Laboratory and Clinical Laboratory Department. At the Veterinary Centre, Kathy Larson, Veterinarian of Ocean Park, illustrated the medical equipment and how surgery is conducted on its animals when necessary.

“We employ four veterinarians from different countries,” she explained. “It's good that we can work as an international team because we can learn from each other about how other vets care for and treat animals.”

At the environmental Laboratory, Lee Ka Wa Leo, Laboratory Technician, explained how water and air quality is monitored to ensure the animals have a stable living environment. Students also met Chan San Yuen, Assistance Medical Laboratory Manager, at Clinical Laboratory Department, who demonstrated how blood and hormones tests are carried out, as well as bacterial levels in water.

“Ocean Park not only entertains people, but also is a place where people can learn about the conservation of animals and plants,” said students. ✿

“This visit gave me a unique opportunity to see how Ocean Park operates behind the scenes. I was impressed to see so many professionals and resources dedicated to the conservation of animals and plants.”

– Wong Pik Chu

「是次活動讓我有難得的機會，了解海洋公園的背後運作。園方就動植物保育工作投入眾多專業人士和資源，讓我留下深刻印象。」

– 黃碧珠

“The programme gave us the chance to know more about different jobs, and insights into the corporate world. This will be helpful when we need to decide on our field of studies in university.”

– Cheung Hoi Yan

「計劃讓我們有機會深入認識不同工作，了解商業社會的運作，有助將來大學選科。」

– 張凱欣





“Apart from focusing on the conservation, Ocean Park also focuses on training staff, which is why there are so many happy and passionate staff everywhere in the park.”

– **Lau Po Yee**

「除了專注保育，海洋公園還集中培訓員工，因此園內的每位員工都笑容滿臉、充滿熱誠。」

– 劉寶儀

“I was impressed by how Ocean Park has developed over the years. It has changed a lot and has many new attractions and elements. It is easy to see why it won the Applause Award in 2012.”

– **Lam Ka Wai**

「海洋公園多年來的發展使我讚嘆不已，園內增設了很多新景點和新元素，難怪會贏得『2012 Applause Award』（全球最佳主題公園）這項國際殊榮。」

– 林嘉慧

“Adapting to a new working environment will be our biggest challenge as students when we start work. We need to learn how to communicate and work with different people.”

– **Ling Lam**

「當學生投身社會，最大的挑戰是適應新的工作環境。我們要學習如何與不同的人溝通和合作。」

– 凌琳



海洋公園為香港的大小朋友帶來了很多珍貴回憶。海洋公園高級學習及發展主任鄧永強說：「海洋公園給遊人帶來一個既開心又難忘的體驗，猶勝有形的實物。」

透過總商會的「商校交流計劃」，32位迦密主恩中學的中五生到訪海洋公園，深入了解園區的業務運作。

鄧先生介紹了海洋公園的背景和最新發展，這些都富有娛樂性、教育意義，同時啟發長期學習及提倡生態保育意識，包括四個全新景點：夢幻水都、香港老大街、冰極天地及熱帶雨林天地。

他說：「在公園裡，我們相信快樂的員工締造遊人快樂的體驗。」他向學生簡介了園方包羅萬有的培訓課程，以及激發員工的獎勵計劃。

其後，學生參觀了獸醫護理中心、環境實驗室和醫療化驗組。在獸醫中心，海洋公園獸醫賴海琳展示了不同的醫療設備，以及在必要時如何為動物施行手術。

「我們從不同國家聘請了四名獸醫。」她解釋：「我們的國際化團隊有助大家互相學習，了解其他獸醫如何照顧和診治動物。」

在環境實驗室，化驗技術員李嘉華講解了如何監察水質和空氣質素，以確保動物有穩定的居住環境。學生亦會見了醫療化驗組助理醫療化驗經理陳新源，看他示範如何進行血液及荷爾蒙測試，以及量度水中的細菌水平。

學生表示：「海洋公園不但為遊人帶來歡樂，還可讓人認識動植物的保育工作。」

